# Telephone Oprator Exam 2023



180 गुण कसे

मिळवावे

नवीन अभ्यासक्रम जाहीर **Telephone Operator** 

		Telephone Operator दूरध्वनी चालक					
1	Sec	Section name - English					
	a Grammar (Synonyms, Autonyms, Spelling, Punctuation, Tense.						
	b Vocabulary (Use of Idioms and Phrases and there meaning, Expressions)						
	c Fill in the blanks in sentence						
	d	Simple Sentence structure,					
2.	2. Section name- Marathi						
	a मराठी व्याकरण (वाक्यरचना, शब्दार्थ, प्रयोग, समानार्थि शब्द, विरुध्दार्थी शब्द)						
	b	भाषा सौंदर्य (उपमा, अलंकार, म्हणी व वाकप्रचार यांचा अर्थ आणि वाक्यात उपयोग, सर्वसामान्य शब्द संग्रह					
		इत्यादी					
	c	प्रसिध्द पुस्तके आणि लेखक					
	d	योग्य जोडया लावा					
3.	Section Name- General Knowledge						
	a	Current Affairs (India and Maharashtra)					
	b	Indian History- Civics					

3.	Secti	on Name- General Knowledge					
	a	a Current Affairs (India and Maharashtra)					
	Indian History- Civics						
	c	Indian Geography					
	d	Indian Constitution					
	e	General Science					
	f	Sports and Culture					
g Right to Information Act 2005 and Maharashtra Public Servi		Right to Information Act 2005 and Maharashtra Public Service Act 2015					
	h	Information and Technology Related Basic Knowledge					
4.	Section name-Logical Ability						
	a	Aptitude Test					

	b	Basic Arithmetic Knowledge				
	С	Mathematics (Numeric, Algebra, Geometry, Statistic)				
	d	General Science (Physics, Chemistry, Biology and Environment Science.				
5	Secti	ion name-Subject Related Knowledge				
	a	Mathematics				
	b	Record Maintainance				
	С	Use of Telephone Diary and Directory				
	d	Communication Skills				
	e	Role of Intercom/EPBX/ FAX / E-Mail System				

#### Record Maintainance

### **Use of Telephone Diary and Directory**

#### Communication Skills

- > Verbal
- Non-verbal
- Written
- Listening
- >Visual

# Role of Intercom/EPBX/FAX / E-Mail System



## **EPBX**



- The electronic private automatic branch exchange (EPABX) is equipment that has made day-to-day working in the offices much simpler, especially in the area of communication.
- The EPABX may be defined as a switching system that makes available both internal and external switching functions of any organization.

### Fax Machine





#### 7 Different Types of Emails









#### TCS PATTERN

सार्वजनिक आरोग्य भरती 2023

गट 'ड' (Group D)

विविध पदांच्या

ONLINE BATCH LIVE + RECORDED

#### वैशिष्ट्ये

- जुन्या प्रश्नपत्रिका विश्लेषण
- सर्व विषयांचे रेकॉर्डेड लेक्चर
- Video Download सुविधा
- टेस्ट सिरीज, ई-बुक, नोटस मोफत
- Digital Board वर लाईव्ह क्लास
- लेक्चर अनलिमिटेड वेळा पाहू शकता



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